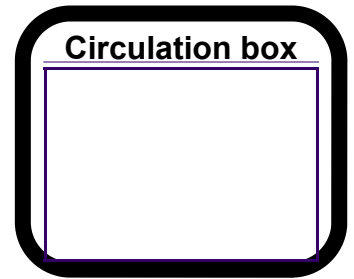


# THE COMMUNITY NEWS

PUBLISHED BY WINCHESTER AREA COMMUNITY ACTION



## WINCHESTER VOLUNTEER AWARDS 2008

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Cllr Michael Read, Mayor of Winchester, presented certificates to 37 nominated volunteers from across Winchester district at the sixth annual Volunteer of the Year Awards ceremony on Friday October 3<sup>rd</sup>. The event was compered by Winchester MP Mark Oaten and hosted at IBM Hursley. Volunteers from many organisations across the district were awarded, praised and thanked for their contribution to the community. The organisations that had nominated volunteers, including community groups working with older people, children people with disabilities and the homeless, the British Legion, Police and Royal Hampshire County Hospital, had the opportunity to highlight their work for the community and the essential role played by volunteers. Cllr Read spoke of the huge added value of the volunteer contribution and expressed thanks for all their commitment and hard work.

#### The Award winners for 2008 were:

Youth Award– **Ben Spacagna**, Winchester Young Carers Project, received a cheque sponsored by Local Surveyors Direct  
 Long Service Award – **Eileen Butcher**, Bishop's Waltham Community Care Group. Her prize, Lunch for Two sponsored by The Royal Hotel, Winchester, was received on her behalf by Cllr Georgie Busher of Bishops Waltham.  
 Nympha Ashbolt Award – **Dr Ian Hadfield**, Friends of the Family, won a meal for two at Norton Manor Hotel, Sutton Scotney  
 The Volunteer of the Year Award – **Derek Green**, The Royal British Legion, was awarded weekend break for two at the Wessex Hotel Winchester plus a £500 cheque from IBM to donate to a charity of their choice.

In addition Denplan of Winchester was nominated for the Business Volunteering Award by Winnall Community Association and Winchester District Scouts. Winchester Volunteer Centre works with employers to promote employee volunteering and can help registered employers to organise volunteer challenge events for their staff.

The Awards are organised by a partnership including Winchester City Council, Hampshire Chronicle, Hampshire Police, IBM Hursley and the Winchester Volunteer Centre. The Volunteer Centre, which is part of WACA, aims to promote volunteering and share good practice in recruiting and managing volunteers. In the past year 512 new volunteers registered with Volunteer Centre, and there were 277 organisations offering 615 opportunities for volunteers.

Anyone interested in helping in the community as a volunteer can talk to the Volunteer Centre about the opportunities available; any organisation looking for volunteers can get support to register their opportunities.

Phone: 01962 848030

Email: [volunteercentrewinchester@waca.org.uk](mailto:volunteercentrewinchester@waca.org.uk)

Website: [www.volunteercentrewinchester.org.uk](http://www.volunteercentrewinchester.org.uk)



winchester area community action



# Who's Who at The Winchester Centre

**Winchester Area Community Action (WACA)** provides information and support for voluntary and community groups whilst supporting and promoting models of best practice. WACA represents the community and voluntary sector and services users by promoting networking and liaison and supporting and developing strategic partnerships. WACA also develops services to meet community needs.

## Central Services: (for details contact 01962 842293)

- Management of The Winchester Centre
- Payroll Services & Accountancy/Book-keeping Advice
- Office Space
- Training/Meeting Rooms
- Photocopying, Open Access Computers & other office services

## Projects / Activities Managed by WACA (all prefixed 01962)

**Advocacy Project** - Supports disadvantaged individuals and trains volunteers  
**Dave Capps Advocacy Manager.....848023**

**Development Support Officer** - Provides a wide range of advice and information to voluntary and community groups  
**Melissa Fletcher Development Support Officer .....848019**

**Out of Schools Childcare Development** – Assists the development of out of school childcare initiatives  
**Elaine Rolfe Out of Schools Childcare Development Worker.....848014**

**Rape & Sexual Abuse Counselling** - Helpline and counselling services. Provides support and trains volunteers  
**Gary Stubbington RASAC Manager .....848018**

**Transport Services** - Enables access to shops, facilities and attractions for mobility impaired people  
**Jackie Lea Community Transport and Dial-a-Ride.....852602**  
**Roger Harris Shopmobility and Bikeabout .....842626**

**Volunteer Centre Winchester** - Opens doors to volunteering and promotes good practice  
**Sue Heath-Caldwell and David Bradshaw Joint Managers.....848030**

**WACA Learning** - Provides training opportunities and needs analyses  
**Melissa Fletcher Outcomes Training.....848019 Vanessa Kitt SCA/L4C Training.....843450**

**Please Note:** All opinions expressed in COMMUNITY NEWS are not necessarily those of Winchester Area Community Action's Trustee Board, staff or members. We are always pleased to include contributions from any of our readers and welcome articles and information, although WACA retains the right to edit articles as necessary.

**The Data Protection Act:** WACA is registered under the Data Protection Act. If you would like to inspect information held about your group, please contact the Central Services Team on 01962 842293.

**WACA Complaints Procedure:** WACA has a formal complaints procedure which applies to all WACA projects. A leaflet explaining the procedure is available from our offices in The Winchester Centre or contact the Central Services team on 01962 842293.

## Other Organisations based at The Winchester Centre (all prefixed 01962)

Age Concern and Help in the Home....840667

Winchester Pregnancy Crisis Centre....848033

Citizens Advice Bureau....848000

Key Changes Music Therapy....848036

Olive Branch Christian Counselling....848028

RELATE....861336

Kids (SNAPS)....848026

Southern Focus Trust.....848016

Wells for India....848043

Workers Education Alliance....848038

Winchester Young Carers Project .....848039

Winchester and Andover Carer Centre ....842034

# Sector News

## Briefing for Hampshire Third Sector organisations

Are you confused by the terms contracting and commissioning ?

Does your organisation have an interest in delivering services under contract but feel unsure how to move forward?

Do you want to have a stronger say in the design of services that will meet local need?

Do you feel uncertain about the risks involved in delivering a service under contract?

To help you with these questions, and others like them, the Commissioning and Procurement Code for Hampshire has been developed to help Third Sector organisations become more aware of what commissioning and procurement means, how you can be more involved and also provides a range of sources of help and advice.

The following provides a brief summary on the Code:

### **Public service delivery Commissioning and Procurement Code for Hampshire**

This code of practice supports the delivery of the Hampshire Local Area Agreement (LAA) outcome “Empower local people to have a greater voice and influence over decision making and the delivery of services”. It will apply to all public sector partners of the Hampshire LAA and the Third Sector, and was endorsed by the Hampshire LAA Executive in June 2008. The code is also a supporting document to the One Compact for Hampshire.

### **Executive Summary**

The terms commissioning, procurement and contracting are often used interchangeably. This leads to confusion and poor understanding.

For the purpose of this Code the following definitions apply:

“Commissioning means the entire cycle of assessing the needs of people in a local area, designing services and then securing them. Procurement covers the specific activities within the commissioning cycle that focus on the process of buying services, from the initial advertising through to the final contract arrangements.”

Recent government guidance indicates that commissioning and procurement with the third sector should include:

- identifying and understanding existing need, as well as anticipating future need
- understanding the preferences and priorities of service users
- understanding what resources and provision are already available
- identifying gaps in provision
- capacity building to meet future needs
- agreeing priorities for action and service specifications
- ongoing dialogue with providers and Third Sector organisations representing service users and/or communities
- joint monitoring and review

This Code aims to change behaviour so that these principles become part of the culture of the way the public and third sectors work together in Hampshire.

The Code is intended to mark a step change in how commissioning and procurement engages Third Sector partners within good practice and legislative requirements. It focuses on: analysing need and agreeing service priorities planning services and contract specifications tendering and contracting reviewing services

**There are a number of appendices. In particular, Appendix 1 outlines joint good practice, and Appendix 3 lists resources and help for third sector organisations.**

**To view the full Code visit:**

<http://www3.hants.gov.uk/compact/cx-pu-cpt-hampscompact/cx-cpt-procurementcode-1.htm>

## How your Council works Free guide for community groups

The How your Council Works guide has been published jointly by the Improvement and Development Agency for local government (IDeA), Urban Forum and National Association for Voluntary Community Action (NAVCA). The work is funded by the National Empowerment Partnership (NEP) as a part of a wider programme of activity to support and strengthen community empowerment and engagement.

If you would like a free copy please contact Melissa Fletcher on 01962 848019, e-mail [mfletcher@waca.org.uk](mailto:mfletcher@waca.org.uk)

# WACA News & Events

## Continuation of BME (black & minority ethnic) project

WACA is delighted to announce that Awards for All has awarded us a grant for £10,000 to enable us to continue our work with black and minority ethnic (BME) communities in the Winchester district. In particular the funding will be used to enable a sessional work to establish a BME Community Forum, the purpose of which will be to identify common and different issues, link with voluntary and statutory sectors and act as a sounding board for targeted services to meet particular needs, to engage and support BME residents and workers new to the district and to put on open and accessible activities for people from all minorities to learn about one another's cultures and promote and generate better understanding. Specific skills development training will also be provided for BME people to help to build a robust and sustainable BME Community Forum.



## Development Support Service

The aim of the Development Support Service is to improve access for voluntary and community organisations in the Winchester District to resources and information and provide them with ongoing support in order to make those organisations more effective and sustainable. Service provision includes information and advice

Funding options and practical help and advice on applications  
Organisational and management support to new and existing voluntary and community groups  
Advertising, publicity and media  
Business planning, Management issues  
Training opportunities, Resources signposting

To find out how WACA's Development Support Officer can help your group, please contact: Melissa Fletcher on 01962 848019 or e-mail [mfletcher@waca.org.uk](mailto:mfletcher@waca.org.uk)

## Need help writing tenders?

**“There is so much work and complexity in responding to Tenders – how do we cope and still make a good quality bid?”**

A common question nowadays as EU Legislation on tendering is bringing about substantial change in the way procurement has traditionally been handled. What this means is a great deal of very precise work to renew or win contracts without the resources to do it, and in many cases, without the necessary skill base or experience.

With this in mind Winchester Area Community Action (WACA) can now offer some help to those who need it – whether it's a brief discussion on how to interpret the tender documentation guidance on the completion of the necessary paperwork.

One thing is certain, you need to understand exactly what you have to do so as not to lose out because of a simple error. It's also important that you understand the scoring matrices that procurers use to evaluate bids so that you know where to put in the most effort e.g. Price, Quality of Service, Added Value etc!

It's also helpful to know what additional documentation you should include to give that extra bit of information that could give you the edge over a competitor. After all if you lay the bid out well so that procurers can navigate through it easily then you can cover “all bases” in a very structured manner - much better than missing something out.

Tenders come in several guises, from Single Tender arrangements, where the Procurer has a small amount of business and can elect to offer this to one supplier, to Open Tenders where the value is much higher and EU Legislation states that it must be tendered competitively on the open market. This latter situation tends to involve the completion of a PQQ (Pre Qualification Questionnaire) to enable the Procurers to compile a short list of suppliers. So if you don't get this first step right, then you may not even make it to the Tender proper – quite a key stage.

We at WACA have quite a lot of experience of different types of Tenders and would be happy to provide you with information and guidance in order to make the most of what you have to offer. For more information call WACA on **01962 854844** and ask to speak to Stuart Banks.

# WACA News & Events

## WACA goes bikeabout

In February Winchester City Council and WACA got together to relaunch the Bikeabout Cycle Loan Scheme previously run by Hampshire County Council under the European Miracles Scheme banner.

When WCC approached the Transport Dept of WACA we could see some immediately obvious synergies with our operation e.g. we operate the Shopmobility Service and as such have a fully equipped workshop for maintenance of our electric scooters and wheelchairs etc. So we already had a ready made maintenance facility.

Additionally our premises are in the Brooks Centre Car Park and we were able to get WCC to allocate us some space to fit a bicycle rack where we can park up the “bikes in waiting”.

The scheme works through customers buying a £20 (£35 for 2) annual membership, after which they are free to use the cycle for up to a month at a time, when it should be returned to have its normal mechanical inspection.

Roger Harris, who is the Coordinator for Shopmobility, has taken over 36 somewhat tired looking “machines” having rescued one very dead example from a garden shed and another that had been tethered to a tree, and turned them into pristine machines complete with new logos!!

Latterly 4 very dead bicycles were discovered in a storeroom, most of them looking as though they had been used in the Great War with such damage as broken mudguards, buckled wheels, flat tyres and various frame maladies. Suffice to say that Bart, our Technician, rapidly made them roadworthy again under the guidance of Roger who has introduced some excellent maintenance systems and paper trails with the “fitness for purpose” of each bicycle being able to be established immediately.

All details are on the WCC and WACA websites and these have brought in customers from as far afield as Rome as well as a one day loan of 10 bicycles on the occasion of the Hat Fair.

So come on all you people who want to keep cars out of the City why not come in by car to the Park and Ride and with your key code, avail yourself of a sparkling Bikeabout bicycle and cruise into Winchester. Or come in by train because we have a supply of bicycles at the railway station too.

You can join the scheme through WACA at the Shopmobility Office in The Brooks Centre car park, Upper Parking Level or at the Tourist Information Centre in Winchester.

Happy cycling.



## Free Wireless Internet Access in the Training Rooms

The training rooms at The Winchester Centre now have free WIFI access in both training rooms. Upon arrival for your booking please request the code for access.

## WACA Website Information Board

The Information Board is for voluntary and community groups in the Winchester District to share information electronically on WACA's website. The board will only work if you use it and provide us with your information. It's not WACA's board - it's yours! So to display information about your services email Bruce White [bwhite@waca.org.uk](mailto:bwhite@waca.org.uk). Please note content is at WACA's discretion.

# Funding

## Big Lottery Funding — Awards4All to end

The current Lottery Awards for All scheme will end in its current format at the end of next March. From April 2009 each of the lottery distributors supporting the scheme - Arts Council England, Big Lottery Fund, Heritage Lottery Fund and Sport England - will have their own small grants programmes up and running. Applications can still be made under the current arrangements until 31 March 2009.

## Grassroots Grants

Are you a small, local community group? Is your annual income less than £20,000? Has your group been active for 12 months? Do you need a grant for £250 to £5,000?

Grassroots grants of up to £5,000 are available for small groups working in local communities across Hampshire, Portsmouth, Southampton and Isle of Wight.

Applications are assessed every 6 weeks and you will receive a decision within 8 weeks of receipt of your completed application.  
<http://www.action.hants.org.uk/index.php?id=302>  
<http://www.hantscf.org.uk/default.aspx?id=87>

## Grants for Mental Health Environmental Projects

Mind has been announced as an award partner to run an open grant scheme of £7.5 million to around 125 new existing projects in England over the next 5 years. These projects will integrate mental health service users into the community via the delivery of environmental projects conducive to good mental and physical health. There will be several funding rounds for applications over the next few years.

<http://www.mind.org.uk/ecominds>

## BBC Children in Need

Children in Need give grants for projects delivered by organisations working with disadvantaged children and young people, who must be 18 years and under, living in the UK, the Isle of Man or the Channel Islands. Disadvantages experienced by children and young people include: Illness, distress, abuse or neglect; Any kind of disability; Behavioural or psychological difficulties; Living in poverty or situations of deprivation.

The application should focus on the children your project will work with and the differences that your project will make for them. You should clearly be able to demonstrate how your project will change the lives of the children involved for the better. Where possible it should take into account their views and involve them in decisions that affect them.

You can contact them by Email: [pudsey@bbc.co.uk](mailto:pudsey@bbc.co.uk) or Helpdesk Monday to Friday 9am - 5pm Tel: 020 8576 7788.

**The next closing date is 15 January 2009.**

Full guidance and application forms are available on Website: <http://www.bbc.co.uk/pudsey/grants/apply.shtml>

## Faithworks Awards 2009-2009

What could you do with £5,000 and national recognition?

Applications for the Faithworks Awards 2009, with sponsors Spurgeons Network, Anthony Collins Solicitors and Oasis UK are now open. The 2009 awards programme has 3 categories. The recipient project in each category will receive £5,000, an attractive award and well deserved public recognition. Shortlisted projects in each category will be awarded between £100-£500, donated by Kingdom Bank.

**The closing date for applications is Monday 19th January 2009.**

Website: <http://www.faithworks.info/awards>

# Funding

## Futurebuilders tender fund

The Tender Fund is a new Futurebuilders programme offering interest-free three year loans of between £3,000 and £50,000 to community and voluntary sector organisations who need relatively small sums of money to help them tender successfully for specific public service delivery contracts.

The fund is intended to underwrite the cashflow implications associated with tendering, rather than to meet the actual cost for organisations. The Tender Fund loans are interest-free for three years. Organisations can choose whether to pay on a regular basis over the three years, or via a single payment on winning the contract. For more information, please refer to the 'Question and Answer' section of the Tender Fund Website: <http://www.futurebuilders-england.org.uk/content/Funding/TenderFund.aspx>

## Tesco Charity Trust

The Tesco Charity Trust has been in existence since 1987 and supports local charities and not-for-profit organisations, and also gives a 20% top-up to monies raised by Tesco employees for charity. To find the other ways Tesco supports local communities, please visit their Website [www.tesco.com/charitiesandfundraising](http://www.tesco.com/charitiesandfundraising). Community Awards Scheme criteria: The Tesco Charity Trust Community Awards Scheme provides one-off donations of between £1,000 and £4,000. The funding they give goes towards providing practical benefits, such as equipment and resources for projects that directly benefit children, the elderly and adults and children with disabilities, living in the local communities around their stores in the UK.

Applications can be made via their Website: [www.tescocharitytrustcommunityawards-applications.co.uk](http://www.tescocharitytrustcommunityawards-applications.co.uk)

There are two categories of Community Awards:

1. Grants to support children's welfare and/or children's educations (including special needs schools);
2. Grants to support elderly people and/or adults and children with disabilities

2 rounds of funding for each category.

**Grants for children's education and children's welfare - Applications can be made between 1st December & 31st January**

## Tesco Charity Trust cont'd

**Grants for elderly people and adults and children with disabilities - Applications can be made between 1st February & 31st March. Decisions are made in June. OR between 1st August & 30th September.**

## RSWT - Local Food

Grants from £2,000 up to £500,000 are available for not-for-profit groups and organisations in England delivering such projects as growing, processing, marketing and distributing local food; composting and raising awareness of the benefits of such activities.

There are three levels of funding available through Local Food: Small Grants – Between £2,000 to £10,000 is available for small grants; Main Grants - Between £10,001 to £300,000 is available for main grants; Beacon Grants (closed) - Between £300,001 to £500,000 is available for beacon grants.

Changing Spaces Advice Line Tel: 0845 3 671 671 Email: [localfood@rswt.org](mailto:localfood@rswt.org) Website: <http://www.localfoodgrants.org/index.php/grants>

## HMRC and Gift Aid - Tax relief for charities

Gift Aid is an easy way to help your charity or CASC maximise the value of its donations, as you can reclaim tax from HM Revenue & Customs (HMRC) on its 'gross' equivalent - its value before tax was deducted at the basic rate. This is 20 per cent from 6 April 2008. You can work out the amount of tax you can reclaim by dividing the amount donated by four. This means that for every £1 donated, you can claim an extra 25 pence.

To help you with Gift Aid HMRC has produced a Gift Aid Tool Kit which can be downloaded from Website: <http://www.hmrc.gov.uk/charities/giftaidtoolkit.pdf> or sent to you if you contact them Tel: 08453 020203.

# Policy Headlines by Community Action Hampshire

## Hampshire Strategy for Young Carers 2008-2012 consultation Ends: 31 February

There are over 3,000 young carers in Hampshire and the aim is to reduce this number, and to better support young carers where this role remains.

The consultation documents can be accessed at <http://www3.hants.gov.uk/childrens-services/childrenandyoungpeople/youngcarers.htm>

## Launch of Older People's Wellbeing Trigger Tool

Developed to help anyone who as part of their job role may visit an older person, an Older People's Wellbeing Trigger Tool was launched in November.

The Trigger Tool training helps alert you to the tell-tale signs that someone might be in need of some assistance and the tool provides the signposts to those organisations which can provide such assistance.

Piloted in the Romsey and Totton areas, about 100 people have so far been trained using the specially produced DVD. This takes you through various scenarios, such as visiting someone's home and rogue traders, and provides discussion prompts.

### Trigger tool training

The aim of the training is to:  
give people confidence to use the Tool in their normal working role  
consider the person they are visiting as someone with wide ranging needs  
support signposting  
raise awareness, sharing of ideas and  
Networking guide people towards practical solutions.

Train the Trainer sessions are planned.

**8 January (Winchester)** and the afternoon of **28 January**. If you would like to send someone to the training events, please contact Helen Woods on 01962 833692, [helen.woods@hants.gov.uk](mailto:helen.woods@hants.gov.uk)

## Real involvement: working with people to improve NHS service

New guidance, *Real Involvement*, has been issued to help PCTs and other NHS organisations understand changes to an updated duty of involvement, and a new duty to report on consultation. Since 3 November strategic health authorities, PCTs, NHS Trusts and NHS Foundation Trusts have been subject to an updated 'duty to involve'; this requires them to involve service users in: the planning and provision of services; the development and consideration of proposals for changes in the way services are provided; decisions affecting the operation of services.

A new duty to report on consultation comes into force in October 2009 and will require PCTs and strategic health authorities to report on how people's views have shaped the decisions they make when commissioning services.

[www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH\\_089787](http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_089787)

## Long term conditions—new national patient prospectus

*Your health, your Way – a guide to long term conditions and self care* has been launched on the NHS Choices website. This prospectus is the result of a commitment to give patients with a chronic or long term condition access to a choice of options, and sets out what they can expect to be available locally from April 2009 in terms of choices around support for self care. It isn't necessarily new information, but rather a gathering of information into one place. Visit [www.nhs.uk/yourhealth](http://www.nhs.uk/yourhealth)

## Commission develops user-friendly Compact Guide

The Commission for the Compact has published a Concise Compact Guide, designed to act as a reference tool and checklist to help public sector and third sector organisations, clearly setting out the undertakings for both. Visit [www.thecompact.org.uk/information/100019/102400/commission\\_develops\\_user\\_friendly\\_compact\\_guide/](http://www.thecompact.org.uk/information/100019/102400/commission_develops_user_friendly_compact_guide/)

## Defra's third sector strategy

Defra has published its third sector strategy setting out its commitment to work with the sector to achieve shared goals, eg tackling climate change, protecting the environment, recycling, local food projects, etc. It has also set up a Social Enterprise Strategic Partnership with five national social enterprise organisations. This will help promote the contribution which social enterprises can make to Defra's agenda. More information at [www.defra.gov.uk/corporate/how-do-we-work/third-ector/strategy/index.htm](http://www.defra.gov.uk/corporate/how-do-we-work/third-ector/strategy/index.htm)

## National skills academy for social care

The academy will offer training and development support to care providers of all sizes and is the first welfare-related skills academy to be created. It also has plans for reaching out to 14-19 year olds. More information at [www.skillsacademyforsocialcare.org.uk/](http://www.skillsacademyforsocialcare.org.uk/)

## NHS Choice and NHS Direct have joined forces

to create one comprehensive online health service, ending any potential for confusion. All NHS Direct online health content will now be available on the NHS Choices website, including the popular Self Help Guide and Health Encyclopedia. NHS Direct will continue to provide a telephone service giving health information and advice for patients and the public. Go to [www.nhs.uk](http://www.nhs.uk)

## BIG thinking — Big Lottery Fund consultation

The BLF started a consultation on 17 November to help shape future funding policies from 2009-2015. Go to [www.big-thinking.org.uk](http://www.big-thinking.org.uk)

## Public benefit reporting

The Charity Commission has provided two example annual reports on its website showing how trustees might meet the requirement for public benefit reporting. These relate to a drugs advice centre and a youth centre. Other examples will be added over forthcoming months. [www.charity-commission.gov.uk/publicbenefit/pbreport.asp](http://www.charity-commission.gov.uk/publicbenefit/pbreport.asp)

As part of a joint working arrangement with Winchester Area Community Action this information has been provided by Community Action Hampshire, the rural community council for Hampshire, to keep you informed of countrywide policy developments.

# Members News

## Helping Hands

**A service to help you do the jobs  
you hate!!**

**Piles of post or fed up of filing?  
Our hands can help you out**

Contact: Helping Hands  
Winchester & District Mencap Society  
The Winchester Centre  
68 St Georges Street  
Winchester, SO23 8AH  
Tel: 01962 848034  
Email:WDMS.LOC@hotmail.co.uk

## White Ribbon Day

On 25 November Winchester Domestic Violence Forum held a White Ribbon Day, handing out white ribbons in The Brooks Shopping Centre, as part of an international campaign to help end violence against women and increase people's understanding of what many treat as a taboo subject. This was supported by both the Mayor, Cllr Michael Read, and Deputy Mayor, Cllr Dominic Hiscock.

The White Ribbon Campaign is part of 16 days of international activism on violence against women, which ran throughout the month and culminating with International Day Against Violence Against Women on the 25th.

One in four women will experience domestic violence at some time in their lives - one in 20 will be raped and two die each week at the hands of a current or former partner.

Domestic Violence Forum Chair Ann Craig commented:

"These are shocking statistics and we hope by joining in this national event, we have helped raise people's perception of this awful crime and the need for it not to be swept under the carpet. Anyone can experience domestic abuse, regardless of age, race, sex, income and lifestyle. Domestic abuse is far more common than people think and is rarely a one-off event.

Alarmingly, 90 per cent of children are in the same or next door room when violent attacks occur and evidence shows this has a negative impact on children that continues into adulthood.

We hope we have raised people's awareness about domestic violence and got across the message that it is not acceptable. Victims of violence and abuse need to have the confidence that they can report this

and action will be taken to keep them safe." Winchester Domestic Violence Forum is an independent multi-agency forum working to improve support services for those affected by domestic violence and raise awareness of their needs.

Information about the forum is available from Diana Wooldridge, Winchester Area Community Action, on 01962 848010 (email: [dwooldridge@waca.org.uk](mailto:dwooldridge@waca.org.uk))

## Winchester District Carers Forum

WACA is supporting a Carers' Forum Steering Group, bringing together individual carers and the statutory and voluntary agencies that can support them. These include Hampshire County Council Adult Services and the Winchester Carers' Centre, and individuals from organisations including Winchester Alzheimer's, Stroke Club, Mencap, etc. Two successful information days for carers have been held in May and November this year.

The November event included information on the following:

Making life easier – a practical presentation on disability aids and adaptations, by Lindsay Steel of Leonard Cheshire Resource Room  
Finding your way round the Benefits maze – Pension Credit, Carers Premium, Council tax Benefit - by Kate Gedye of Citizens Advice, Winchester

The Forum also gives carers an opportunity to make their voice heard and make health and social care service providers aware of the issues they and the people they care for are facing. At the November Forum event Wendy Ball of Hampshire Primary Care Trust introduced the work she is doing on improving the quality of care and the patient experience in hospital. This provoked a lively discussion and enabled carers to feed back some particularly difficult experiences arising from the failure of hospital staff and procedures to recognise the needs of patients with learning disabilities and those with dementia. Sara Owen from the PCT also came to get feedback for her current work on Unscheduled Care Admissions to hospital. Feedback from the event showed this opportunity to be listened to was greatly valued by carers. Apart from this the event gave carers the opportunity to meet others facing the same difficulties as themselves – as one commented "...so I felt that I was not alone".

If you would like to know more about future events or to join the steering group, please contact: Rachel Birnie on 01962 848014 or e-mail [rbirnie@waca.org.uk](mailto:rbirnie@waca.org.uk).

# Learning and Training

## WACA Learning Course Directory



## Learning4Counties



Supported by

**The National Lottery**<sup>®</sup>  
through the Big Lottery Fund



### **Introduction to Outcomes, 10am-1pm**

28 January 2009

25 February 2009

23 March 2009

*Cost £25*

### **Outcomes for Funding Applications, Day 1, 10am-1pm**

21 April 2009

### **Day 2, 10am-1pm**

20 May 2009

*Cost £50 for both days*

For details please contact

Melissa Fletcher

[mfletcher@waca.org.uk](mailto:mfletcher@waca.org.uk)

01962 848019

### **Equality/Diversity**

26 November 2008—postponed new  
date to be advise

### **PowerPoint Presentation Skills**

2 February 2009

### **Managing & Supervising Volunteers**

12 February 2009

### **Effective Team Working**

4 March 2009

*Cost £30 for each course*

For details please contact

Vanessa Kitt

[vkitt@waca.org.uk](mailto:vkitt@waca.org.uk)

01962 843450

## Community Association Training

The new vetting and barring scheme, under the Independent Safeguarding Authority, will come into force on 12th October 2009, this will impact on every community association. Make sure you don't get caught out and are able to implement this new legislation by coming to Norman's briefing (details below). We will also be looking at what other policies you should be considering to ensure your organisation has addressed appropriate issues.

Please book ASAP as places are limited

Denmead Community Centre, 10am –12pm, 24 February 2009

Independent Safeguarding Authority (CRB's etc), Policies

This briefing is free, but please send a £20 returnable deposit with booking to confirm your place

**Alison Angell**, *Community Support Advisor*, Hampshire County Council

**Tel:** 01962 845379, **Email:** [Alison.Angell@hants.gov.uk](mailto:Alison.Angell@hants.gov.uk)

## ***Dates for your Diary***

<b>TITLE</b>	<b>DATE</b>	<b>VENUE</b>	<b>CONTACT</b>
<b>Domestic Violence Forum</b>	Monday 12 January 12.30-2.30	The Winchester Centre Training Room 1	Marian Spacagna 01962 848046
	Monday 6 April 12.30-2.30		
	Monday 6 July 12.30-2.30		
	Monday 5 October 12.30-2.30		
<b>Winchester District Inclusive Housing Forum</b>	Thursday 15 January 10.00-12.00	The Winchester Centre Training Room 1	Vanessa Kitt WACA 01962 843450
	Thursday 16 April 10.00-12.00		
	Thursday 9 July 10.00-12.00		
	Wednesday 7 October 10.00-12.00		
<b>Children &amp; Young People's Voluntary Sector Event</b>	Tuesday 24 March 10.00-3.00	Discovery Centre	Marian Spacagna WACA 01962 848046

**\*Please note: meetings and events listed on this page may be subject to change of date, time or venue.**